

# 2018 EARLY RETURNS INFO AND FAQs

**It is YOUR responsibility to read the info below.**

**Early Returns**—Units are allowed to bring back **FULL CASES** Of product at our early return days. Product must be the original boxes and not mixed with other products. Early returns are usually utilized if a unit thinks it has ordered too much product to sell and be able to get under the 15% return threshold at the end of the sale.

## **When:**

Metro: Sunday Oct 7 —4pm-7pm at two sites and Monday Oct 8—4-7pm at one site.

Willmar: Thursday Oct 11 6-7pm Calvary Church before Roundtable

## **Metro Locations:**

New Brighton Warehouse (Sunday AND Monday) 4-7pm

2100 Old Highway 8, New Brighton, Dock Doors 5-9 will be open.

Minnetonka Warehouse (Sunday 4-7pm ONLY)

2812 Hedberg Drive, Minnetonka. Head towards the back of the building near the garage door.

## **FAQs**

### **Q: How do I plan on what to return?**

A: Remember, there are still 3 WEEKS of the sale left. Your Scouts will have take orders and still sell via show and deliver and storefronts. You WILL need some product. Countless times we have seen units return at early returns, only to come to the warehouse a week later needing to check out more product. Only return if you think there is NO way your unit can sell that much of a product.

### **Q: What can I return?**

A: Full cases of anything. They do NOT need to be sealed. As long as they have the required amount in them.

*Exception—we will not take back opened Chocolate Lovers, Sweet and Savory and Cheese Lovers.*

They can also not be damaged or melted and reformed.

### **Q: Can I pick up product that I need?**

A: Yes. By either placing an order on the website, or you can take early return product that has been turned in that night. Full cases only. We are not checking out single bags of product at this time.

### **Q: What if I cant make it those days?**

A: You need to find someone from your unit to bring the product. There is no product accepted as early returns outside of the dates/times listed above.

### **Q: Does it matter which night or which location?**

A: No, you can go to any of the above listed times/dates/locations.

If you have other questions, please email [billa-h@northernstar.org](mailto:billa-h@northernstar.org)